Parent, Carer & Visitor Code of Conduct
Locks Heath Infant & Nursery School

At Locks Heath Infant & Nursery School we are very fortunate to have a supportive and friendly parent and carer body. Our parents and carers recognise that educating children is a process that involves partnership between parents, class teachers and the school community. As a partnership, our parents and carers understand the importance of a good working relationship to equip children with the necessary skills for the next stage of their learning. For these reasons we continue to welcome and encourage parents/carers to participate fully in the full life of our school.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our school about the expected conduct and that everyone follows our clear Learning Values as attached below. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual support and respect.

Guidance
As well as following the guidance set out in our Home-School Agreement (accessible via the school's website), we expect parents, carers and visitors to:

- Respect the caring ethos of our school.
- Understand that both teachers and parents need to work together for the benefit of their children.
- Demonstrate that **all** members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the school to help resolve any issues of concern, and not share these on social media.
- Avoid using staff as threats to admonish children's behaviour.
- Adhere to the school's uniform policy.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including play areas.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff at the school on Facebook or other social media sites including WhatsApp. Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher or the Headteacher as per the school's complaints policy. This will ensure they can be dealt with fairly, appropriately and effectively for all concerned. It is not appropriate to voice any concerns about the school on any social media channel.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking and consumption of drugs whilst on school property.
- Consumption of alcohol. (Except when sold by the school at social events)
- Dogs being brought on to school premises. (With the exception of working dogs)

Should **any** of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds in the short or longer term. We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

A reminder of the overall expectations for all parents, carers and visitors to the school is clearly displayed in the entrance to the school. This can be seen in Appendix 1 below.

Reviewed: Autumn 2026
Review date: Autumn 2028

Appendix 1:

Locks Heath Infant & Nursery School

Staff at Locks Heath Infant School have the right to work in a safe environment and be treated in a fair and respectful way.

We do not tolerate violent, abusive or disruptive behaviour or language.

This would be in breach of our Parent, Carer & Visitor Code of Conduct and our Core Learning Values. Any such incidents will be reported to the Headteacher.